

Plan Change Form Broadband - Premium Business

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CUSTOMER INFORMATION

I. Company Details			
Company Name			
Authorised Representative			
Phone		Fax	
Mobile			
Email			

SERVICE DETAILS

2. Details of the Current DSL Service for which this change of plan is required.	
Phone or Fax Number	
Username	
Current Plan	

PLAN OPTIONS

3. Select Your New Plan				
tick one	Broadband ADSL Plan	Max Speed ⁷ (Download/ Upload Kbps)	Data Included ⁴ (counting inbound only)	Monthly Access Fee (Inc GST)
	AT-B24000-S	ADSL2+	12GB	\$50
	AT-B24000-T		35GB	\$90
	AT-B24000-U		65GB	\$130
	AT-B24000-V		120GB	\$200
	AT-B24000-W		200GB	\$270

NOTE:

- A new contract term applies to plan changes.** The new contract end date will be either 12 months from the date of the plan change, or, the original contract end date, whichever is later. Early termination of the agreement incurs a cancellation fee equivalent to the total of the remaining monthly access fees. Change of phone line or relocation to another address is equivalent to termination and a new service.
- If you select a plan with a different Max Speed to your current DSL plan a once off \$39 Speed Change Fee will be charged to your account. There is no charge to change from one plan to another, of the same speed, other than the new monthly rate.
- Changes to billing and data allocation will be effective from the 1st of the month following this request, however, changes to the speed of the Service will be processed upon receipt of this form, taking effect within 1-5 days.
- Additional data consumed is charged at 0.5 cents/MB.
- ADSL may not be available due to a variety of technical reasons.
- If converting from a Personal plan, the data/usage will be reset and the plan anniversary date will change to 1st monthly.
- With the higher speeds, the actual speed depends on the customer line quality and distance, internal building wiring, as well as the CPE used. The speed can therefore only be accurately determined once the service has been installed and tested. Newer ADSL2+ capable CPE are recommended to obtain speeds greater than 6Mbps. It is estimated that approximately 2/3 of customer locations should experience between 6 and 14 Mbps. OntheNet does not guarantee that higher speeds will be attainable in all cases.

CUSTOMER AUTHORISATION

4. Customer Declaration
YES, I have read, understand and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept them in full. I am 18 years or older and enter into this agreement as the Customer, or, on behalf of the Customer as their Authorised Representative.

Name			
Position			
Signature	X	Date	

Please print and sign the Customer Authorisation section and fax or post to OntheNet.