



CHANGE OF PLAN REQUEST FLATRATE DIALUP PLAN

I _____ (full name of Authorised Representative)
 hereby request a change of Plan as selected below. I state that I am authorised to make this request, I have read and accept the OntheNet Terms and Conditions at www.onthenet.com.au, and all information provided is true and correct.

Signed: _____ Date: _____

Company / Account Name: _____

Phone: _____ Fax: _____ Email: _____

Username _____

PLEASE CHANGE MY DIALUP PLAN:	
FROM:	TO:
<input type="checkbox"/> FLATRATE includes 300Mb download \$25 per month (with excess downloads charged at 19c per MB)	<input type="checkbox"/> FLATRATE PLUS with unlimited downloads \$30 per month
<input type="checkbox"/> FLATRATE Capped usage @ 300MB download \$25 per month (account disabled when 300MB allocation used)	
<input type="checkbox"/> OTHER DIALUP PLAN	

Note:

1. For existing Flatrate dialup customers, the plan change will take effect from the 1st of the next month.
2. When changing plans, any applicable excess downloads from the previous month will be charged in the following month and will be due and payable.
3. If changing from a Premium dialup plan (to Flatrate Plus), the change will take effect immediately, billing/payment for the previous plan will be adjusted and the billing anniversary date will change to 1st monthly. Charges for the month in which the plan change occurs will apply. If the plan change occurs before the 15th of the month the full monthly rate will be applicable; if the plan change occurs after the 15th of the month a half month rate will apply.
4. ALL SERVICES ARE PAYABLE IN ADVANCE AND ARE NON-REFUNDABLE.

Payment Details – Flatrate Plus dialup is payable only by credit card direct debit. Please provide credit card details with this request, if not already existing on your account or should you wish to update same.

Name on Credit Card _____	
Card Type _____	Card Number _____ / _____ / _____
Expiry Date _____ / _____	Signature _____

FAX BACK TO 5593 3557