

# Order Form Broadband - Business

ABN 71 096 864 836  
A 165 Varsity Pde, Varsity Lakes, QLD 4227  
P PO Box 102, Varsity Lakes, QLD 4227  
T 07 5553 9222 F 07 5593 3557  
W www.onthenet.com.au E sales@onthenet.com.au



## CUSTOMER INFORMATION

1. Company Details			
Business Name			
ABN			
Postal Address			
Suburb		Post Code	
2. Authorised Representative - (If email address is supplied below, will be used as primary method of contact for updates and notifications for provisioning of this order).			
Name			
Phone		Fax	
Mobile			
Email			
3. Authorised Representative (Billing) - Note that invoices will be sent to the email address supplied below.			
Name			
Phone		Fax	
Email			
4. Technical Representative - (Will be supplied with all service and provisioning updates and notifications, including username and password).			
Name			
Business Name (if appl)			
Phone		Fax	
Mobile			
Email			
5. Are you an existing OntheNet Customer?			
<input type="checkbox"/> YES - Go to 6		<input type="checkbox"/> NO - Go to 7	
6. OntheNet Username or Account Number (refer last invoice)			
Username or Account Number			

## PAYMENT AND BILLING DETAILS

7. Establishment Fee & Hardware (if appl)	
<input type="checkbox"/> Pay on Invoice; or Payment for the Establishment Fee and Hardware ordered is required for ALL new services (including existing account holders) prior to order processing.	<input type="checkbox"/> Pay by Credit Card
8. Monthly Access Fees	
<input type="checkbox"/> Pay on Invoice; or	<input type="checkbox"/> Pay by Credit Card Please debit the below credit card with monthly recurring fees and/or other service fees as incurred.
9. Credit Card Details (if selected in 7 or 8 above)	
Card Type	
Card Number	
Expiry Date	/ /
Cardholder Name	
Cardholder Signature	<b>X</b>
I authorise OntheNet to process payments to this credit card for any and all charges associated with this Service.	

## SITE SERVICE DETAILS

10. Service Number (Phone number and address where DSL is required)			
Service Number			
Street Address			
Suburb		Post Code	
11. Phone Line must be active before DSL can be ordered. If new phone line, provide estimated date phone line is due to be activated.			
Line Activation Date	/	/	

## SERVICE TYPE

12. Select Type of Service Required	
<input type="checkbox"/> \$99 New DSL Service - Go to 15	
<input type="checkbox"/> \$99 Change/Relocate OntheNet DSL to new Address or Service Number - Go to 13	
<input type="checkbox"/> \$99 Reconnect OntheNet DSL (same Address and Number) - Go to 15	
<input type="checkbox"/> \$39 Transfer DSL from another Internet Service Provider - Go to 14	
13. Relocation of OntheNet DSL service <b>FROM:</b> (complete below). Relocation allows the customer to retain/use their existing username and password. Cancellation of existing service <u>must</u> be requested in writing, will not occur automatically after relocation.	
Service Number	
Street Address	
Suburb	Post Code
14. Transfer from another Internet Service Provider - (A DSL service must be active on the Service Number. Transfer only available from participating Providers)	
Current Provider	
Transfer Date - (Must be a business day and at least 5 working days from date of order submission)	
Date Required	/ /

## PLAN OPTIONS

15. Select Your Preferred Plan <sup>4</sup>					
tick one	Broadband ADSL Plan <sup>2</sup>	Max Speed <sup>5,8</sup> (Download/ Upload Kbps)	Data Included <sup>1</sup> (Counting inbound only)	Monthly Access Fee (Inc GST)	Contract Term <sup>3</sup>
	A-B256-N	256/64	20GB	\$50	12 months
	A-B1500-R	1500/256	20GB	\$65	
	A-B1500-S		55GB	\$100	
	A-B8000-I	8000/384	20GB	\$80	
	A-B8000-J		55GB	\$130	
	A-B8000-K		100GB	\$170	
	A-B8000-L		170GB	\$250	
	S-B512-O	512/512	20GB	\$80	
	S-B512-P		55GB	\$130	

Note: Plan Options continue over page.

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Cont from Page 1

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PLAN OPTIONS (Continued)					
tick one	Broadband ADSL Plan <sup>2</sup>	Max Speed <sup>5,8</sup> (Download/Upload Kbps)	Data Included <sup>1</sup> (Counting inbound only)	Monthly Access Fee (Inc GST)	Contract Term <sup>3</sup>
Available in Queensland only:					
	A-B24000-F	ADSL2+	20GB	\$80	12 months
	A-B24000-G	ADSL2+	55GB	\$130	
	A-B24000-H	ADSL2+	100GB	\$170	
	A-B24000-I	ADSL2+	170GB	\$250	

CUSTOMER PREMISES EQUIPMENT	
16. Select Your DSL Hardware	
<input type="checkbox"/> I have / will have appropriate DSL hardware and have checked it is compatible via the OntheNet web site.	
OR please supply <sup>7</sup>	
ADSL2+ Modem/Router with 4 port Ethernet switch	\$99
ADSL2+ Modem/Router Wireless with 4 port Ethernet switch (802.11g)	\$179
Cisco 877 ADSL2+ Router Professional Grade Network Hardware	\$1,090
x Inline Filters <sup>7</sup>	\$15 ea
x Additional Splitter Filters <sup>7</sup>	\$15 ea
17. Hardware Delivery Address - (Hardware will be delivered by courier and signature of receipt is required. If no address is supplied below, will be delivered to new site address in 10.)	
Address	
Suburb	Post Code

**NOTE:**

- 1 Additional data consumed is charged at 0.5 cents/MB.
- 2 All plans are payable in advance with any additional data charged in arrears.
- 3 Early termination of the agreement incurs a cancellation fee equivalent to the total of the remaining monthly access fees. Change of phone line or relocation to another address is equivalent to termination and a new service.
- 4 ADSL may not be available due to a variety of technical reasons.
- 5 ADSL2+ speeds are available in Queensland only, and may not be available in all locations.
- 6 Each phone device sharing the service phone line needs a line filter.
- 7 All OntheNet supplied DSL Routers include one DSL splitter/filter, delivery and the manufacturer's warranty.
- 8 With the higher speeds, the actual speed depends on the customer line quality and distance, internal building wiring, as well as the CPE used. The speed can therefore only be accurately determined once the service has been installed and tested. It is estimated that approximately 2/3 of customer locations should experience at least 6Mbps. Newer ADSL2+ capable CPE are recommended to obtain speeds greater than 6Mbps. OntheNet does not guarantee that higher speeds will be attainable in all cases.

CUSTOMER AUTHORIZATION			
18. Customer Declaration YES I have read, understood and agree to the OntheNet Terms and Conditions at www.onthenet.com.au and accept in full. I am over 18 years of age and enter into this agreement as the Customer, or on behalf of the Customer as their Authorised Representative. I acknowledge that the installation or transfer of an ADSL service may impact other services on that phone line.			
Name			
Signature	X	Date	

**Please print and sign the Customer Authorisation and Credit Card section and fax or post both pages to OntheNet**